

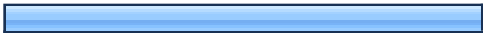

# Muskegon Rotary Meeting Venues 2012




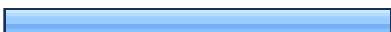
1. On a scale of 1-5 with 5 being the highest, please identify the relative importance to you of each of the following about our meetings:

	1	2	3	4	5	Rating Average	Response Count
Convenient downtown location	5.7% (6)	9.4% (10)	18.9% (20)	18.9% (20)	<b>47.2% (50)</b>	3.92	106
Parking	5.8% (6)	9.6% (10)	14.4% (15)	32.7% (34)	<b>37.5% (39)</b>	3.87	104
Food quality	2.8% (3)	1.9% (2)	13.2% (14)	38.7% (41)	<b>43.4% (46)</b>	4.18	106
Space, visibility and sound/media system in the meeting room	3.8% (4)	3.8% (4)	5.7% (6)	26.7% (28)	<b>60.0% (63)</b>	4.35	105
Networking at the meeting	3.8% (4)	5.7% (6)	15.1% (16)	33.0% (35)	<b>42.5% (45)</b>	4.05	106
Fellowship at the meeting	2.8% (3)	3.7% (4)	6.5% (7)	41.1% (44)	<b>45.8% (49)</b>	4.23	107
Piano/music at the meeting	25.7% (27)	26.7% (28)	<b>29.5% (31)</b>	12.4% (13)	5.7% (6)	2.46	105
<b>answered question</b>							<b>107</b>
<b>skipped question</b>							<b>0</b>

**2. Overall, which of the two venues—Holiday Inn or Lake House —do you believe best meets the items above?**

		Response Percent	Response Count
Holiday Inn		71.7%	76
Lake House		28.3%	30
		answered question	106
		skipped question	1

**3. Would you prefer to stay in one location or split the year between two locations as we did this past year?**

		Response Percent	Response Count
I prefer one location		41.9%	44
I like two locations		58.1%	61
		answered question	105
		skipped question	2

**4. Comments:**

	Response Count
	61
answered question	61
skipped question	46



**Page 4, Q4. Comments:**

1	Lake House in the summer and Holiday Inn for the winter.I like to park under the ramp in the winter.	Oct 28, 2011 6:47 PM
2	I have enjoyed going back and forth. Each venue has it's positives and negatives- but I enjoy each one.	Oct 28, 2011 1:47 PM
3	Lake House is nice but always feels crowded.	Oct 28, 2011 12:56 PM
4	Assuming comparable prices, we should split our time evenly with each,	Oct 27, 2011 11:33 AM
5	Both locations are certainly 100% acceptable. Using two locations drives service levels higher and keeps costs lower as a natural consequence of healthy competition.	Oct 27, 2011 9:21 AM
6	Since the Lake House is so beautiful in the summer, why can't we be at the Lake House May thru October and then the other 6 monthes at Holiday Inn.	Oct 26, 2011 11:30 AM
7	I like the atmosphere, sound system, and food at Lake House. I like the space at Holiday Inn - the Lake House feels crowded.	Oct 26, 2011 10:11 AM
8	Thanks for doing this. Wherever we end up.	Oct 26, 2011 9:59 AM
9	staff at both locations are great	Oct 26, 2011 9:17 AM
10	Love the Lake House, the food and service. Room a bit small and parking a problem in bad weather. Like sharing the support of both downtown locations: Lake House in summer and fall, Holiday Inn in winter and spring.	Oct 26, 2011 7:38 AM
11	Lakehouse needs lots more space between the tables and it is difficult to hear speakers. Food was mostly excellent. Parking is not as good as Holiday Inn.	Oct 25, 2011 10:53 PM
12	With bad weather approaching, I think Holiday Inn presents the best location for parking and convenience. I think the tight quarters at Lake House is the second strike against it. The quality of the food at Lake House far outshines the Holiday Inn's but I am a vegetarian and have had to go home to eat lunch after the meetings nearly every time because there's not enough food on the table to make a meal out of.	Oct 25, 2011 10:09 PM
13	Lake house has been fine in many of those qualities listed. But all things considered, I prefer Holiday Inn. Don Mathews (I realized you didn't ask for names but I 'm happy to be identified.)	Oct 25, 2011 9:31 PM
14	Lake House is a little small. Holiday Inn's sound system is poor and the food isn't quite as good. Lake House parking is scant - just wait until winter!	Oct 25, 2011 8:57 PM
15	I think it l'd good for Rotary to support more than one downtown business	Oct 25, 2011 8:40 PM
16	Both locations are satisfactory and I believe it is important to support both venues. So, I don't have a problem doing what we did this year and splitting our loyalties. But, I find the Holiday Inn to be a slightly better venue from my perspective.	Oct 25, 2011 8:12 PM
17	Think HI would be a safer location in the slippery winter months; LH would be "prettier" in summer. I think food quality is great both places, as is service. LH is	Oct 25, 2011 5:50 PM

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	a little "tight" when attendance is good, and no piano is sad sometimes although there's always enough material to fill up our meetings.	
18	Under cover parking is really important in the winter months. We could alternate and use the Lake House in the summer and spread the wealth. Otherwise -- Hol Inn gets my vote.	Oct 25, 2011 5:38 PM
19	Holiday Inn is unquestionably the best site for parking, visibility, and convenience	Oct 25, 2011 5:16 PM
20	Lakehouse in the summer months, Holiday in the winter	Oct 25, 2011 4:29 PM
21	I love the covered parking at Holiday Inn but the food isn't as good and the physical plant (especially the chairs) are not in great repair. Staff at both places is great.	Oct 25, 2011 4:11 PM
22	I think that it is great that Rotary has an opportunity to support two wonderful downtown businesses. I suggest Holiday Inn February through July and the Lake House from August through January.	Oct 25, 2011 4:06 PM
23	Holiday Inn from Jan thru June; Lake House July thru December. We have the Miss MI contestants in June and that would overload the Lake House.	Oct 25, 2011 4:03 PM
24	i'll follow you anywhere!	Oct 25, 2011 4:02 PM
25	During the months of inclement weather (Oct.-Mar.) Go to the Holiday Inn, so that the older members are not subjected to the winds off the lake and unprotected parking (and the chance of slipping and falling). During the nicer months, (Apr.-Sep.) go to the Lake House with it's beautiful view and ample parking in the out property. Both facilities do a fine job, but I have already heard grousing from the older crowd in regard to the upcoming winter and having to park "across the street".	Oct 25, 2011 3:33 PM
26	I like the idea of the first 6 months at the Holiday Inn (better bad weather parking) & next 6 at the Lake House.	Oct 25, 2011 2:58 PM
27	The highway signs are wrong 50% of the time with 2 locations. I like to walk to meetings, so the HI is by far the best choice.	Oct 25, 2011 2:42 PM
28	Winter months such as Oct thru Mar should be at the Holiday Inn because parking can be out of the weather. Summer months are beautiful at the Lake House. Both places have good food and service. The entryway at the Holiday Inn is larger to accomodate pre-meeting activities and registration.	Oct 25, 2011 2:41 PM
29	Lake House needs more room.	Oct 25, 2011 2:23 PM
30	Each location has it's pros & cons. I like the idea of spreading the wealth and would suggest the Holiday Inn November throught April to take advantage of the covered parking during the more inclement months and the Lakehouse May through October	Oct 25, 2011 2:19 PM
31	I don't really have a preferred venue as long as the space is adeqate, I cann see and hear the presenter and food is good.	Oct 25, 2011 2:11 PM
32	Food is better at Lake House but it is a little too cramped. Anyway to open up	Oct 25, 2011 2:07 PM

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another room or spread out tables?

33	The Lake House has been good, but the room is too crowded, Parking in the winter could be a problem	Oct 25, 2011 1:56 PM
34	We are more professional at the Holiday Inn. It is less crowded, the stage and AV equipment is better, the food is pretty good and the underground parking is great during the colder months versus the lake winds.	Oct 25, 2011 1:52 PM
35	The food at The Lake House is superior. But it's a bit cramped and parking during the winter is a deal breaker for me. Ideally, we'd meet at the Lake House in June, July and August and the Holiday Inn the remainder of the year.	Oct 25, 2011 1:50 PM
36	The Lakehouse is far superior in food, but I'm not sure the set-up is the most conducive to our meetings. Also, I'm worried about many of our members and the parking situation at the Lake House over the winter. The covered parking at the Holiday Inn is a major plus in the winter or anytime it's raining. Personally, I prefer the LakeHouse for food and overall feel, but I think the Holiday Inn has better set-up for space and parking.	Oct 25, 2011 1:36 PM
37	The Lake House has conformed to my fears. Parking is abysmal, the room is crowded and the acoustics poor. I have to add about 10-15 minutes total to attend a meeting in the middle of a busy day. The food is better, but not enough to gain my support.	Oct 25, 2011 1:31 PM
38	I believe that when Gamal returned as manager that all the improvements made at the Holiday Inn were rapidly lost and it quickly reverted to its prior unacceptable state. I have found myself becoming ill after several lunches at the Holiday Inn and strongly prefer not to return. I would willingly drive father or out of town not to return there.	Oct 25, 2011 1:19 PM
39	the food and service at the Lake House far exceeds that of the Holiday Inn. The Holiday Inn has more room, better tech support and parking.	Oct 25, 2011 1:14 PM
40	One caution. We have not been thro a winter season at the Lake House. Winter access has not been tested.	Oct 25, 2011 1:09 PM
41	Love the food at the Lake House. I'm afraid parking in the winter may be an issue for our Sr. members.	Oct 25, 2011 12:59 PM
42	Thanks for giving us the opportunity to respond. Jim Schiltz	Oct 25, 2011 12:56 PM
43	change location each month	Oct 25, 2011 12:56 PM
44	I like the food, atmosphere and setting at the lake house.	Oct 25, 2011 12:51 PM
45	Food quality is poor at Holiday Inn but room is much better suited for networking, presentations and group of our size. Maybe food quality can be addressed with management? As a community organization, we should share our business with as many local establishments as possible.	Oct 25, 2011 12:48 PM
46	The Lake house is just way too small of a venue for Rotary and is overcrowded, poor visibility to podium and presenters (depending on where we sit) and the parking leaves much to be desired.	Oct 25, 2011 12:47 PM

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47	I think it is good for the club to support local businesses. It is good for us to move about from time to time to gain more visibility for the club.	Oct 25, 2011 12:46 PM
48	I like the holiday inn for the space and parking. I like the food and view of the lake house.	Oct 25, 2011 12:39 PM
49	Lake House meeting rooms is not ideal. Parking in the winter is going to be challenging and probably will reduce my attendance.	Oct 25, 2011 12:38 PM
50	It would be politically correct to split the venues equally. The Holiday Inn has been good to us in the past on several occasions when we needed them to help us. Also, in the winter having covered parking for our older members can be a real plus to encourage them to attend..	Oct 25, 2011 12:38 PM
51	Food far better and more private/intimate venue for meeting	Oct 25, 2011 12:36 PM
52	I like the Lake House in better weather months. Holiday Inn indoor parking is great for winter months.	Oct 25, 2011 12:34 PM
53	Love the Lake House but it is just not the right venue for this club...too crowded, parking is a nightmare, and we have gone backwards in terms of technical support.	Oct 25, 2011 12:31 PM
54	I think the Lakehouse is a better venue with better food. I do miss the music though. Could we get a piano at the Lake House?	Oct 25, 2011 12:30 PM
55	I would prefer regular business meetings at Holiday Inn since it has the space and technology we need. Socials and board meetings could be done at the Lake House to share the wealth.	Oct 25, 2011 12:30 PM
56	Both locations have strengths and weaknesses. Holiday Inn has the leg up on Parking and meeting space/visibility, The Lake House is a nicer venue, and the food is much better. I favor using both facilities and trying to aim for the holiday inn during the months in which the weather is more inclement.	Oct 25, 2011 12:30 PM
57	Holiday Inn has better parking, Lake House food is better.	Oct 25, 2011 12:28 PM
58	January - June at the Holiday Inn July - December Lake House	Oct 25, 2011 12:25 PM
59	The Lake House would be much a better location if they would open up and give us the whole meeting space. If that can't be done, I'm opposed to returning at all.	Oct 25, 2011 12:25 PM
60	I don't mind Lake House for warm months and fall, but definitely like the meeting space size, technology offerings, and parking access at Holiday.	Oct 25, 2011 10:35 AM
61	Good idea to do the survey.	Oct 25, 2011 9:10 AM